



ASSIGNMENT

WHEREAS, we, John C. Mears, Gary E. Korzeniowski, William R. Lewis, Jr. and Ly K. Peang-Meth, all citizens of United States of America, residing respectively at 14736 Braemar Crescent Way, Gaithersburg, MD 20878; at 6024 Douglas Ave., New Market, MD 21774; at 8302 Elko Drive, Ellicott City, MD 21043; and at 12 Graceland Street, Gaithersburg, MD 20878 (hereinafter ASSIGNORS); have made a certain invention entitled A CONTACT CENTER SYSTEM CAPABLE OF HANDLING MULTIPLE MEDIA TYPES OF CONTACTS AND METHOD FOR USING THE SAME, for which we are making application for Letters Patent of the United States, which application was filed in the U.S. Patent and Trademark Office on September 21, 1999 and has been assigned Serial No. 09/400,320; and

WHEREAS, Microlog Corporation, a corporation duly organized under the laws of Virginia, located and doing business at 20270 Goldenrod Lane, Germantown, MD 20876 (hereinafter ASSIGNEE), is desirous of acquiring the entire right, title and interest in and to the aforementioned invention and the aforementioned application and any and all Letters Patent to be obtained on said invention and/or application;

NOW, THEREFORE, TO ALL WHOM IT MAY CONCERN:

BE IT KNOWN that for good and valuable consideration paid to us by said ASSIGNEE, the receipt and sufficiency of which is hereby acknowledged, we, the ASSIGNORS, by these presents do hereby sell, assign, set over and transfer unto the said ASSIGNEE, its successors, legal representatives or assigns, the entire right, title and interest in and to the aforesaid invention in and for the United States and all countries foreign thereto; and in, to and under the aforesaid United States application and any corresponding foreign applications and any divisional, continuing, substitute or reissue applications or supplementary disclosures which may be filed on said invention in any country; and our right to file said foreign applications and claim priority under the provisions of any international treaty or convention; and any Letters Patent of the United States or any foreign country issued or granted on said invention and/or said applications;

AND WE HEREBY authorize and request the U.S. Patent and Trademark Office or other issuing authority to issue any and all patents on said invention and/or said application to said ASSIGNEE as sole assignee; and we further hereby authorize said ASSIGNEE to file and prosecute any of said foreign applications in its own name;

AND WE HEREBY covenant that we have the full right to convey the entire right, title and interest herein assigned and that we have not executed and will not execute any assignment or other instrument in conflict herewith;

AND WE HEREBY further covenant and agree to communicate to said ASSIGNEE, or its legal representatives, successors or assigns, any facts relating to said invention, including evidence for interference purposes or other proceedings, whenever requested, and

to testify in any interference or in any other legal proceeding, when requested, and to execute and deliver on request all lawful papers required to make any of the foregoing provisions effective; and to perform the aforesaid communicating, executing and delivering, without any payment except expenses and to perform the aforesaid testifying for reasonable compensation; and generally to do everything possible to aid the said ASSIGNEE, its successors, legal representatives or assigns to obtain and enforce proper patent protection on and for said invention in all countries, and likewise we make these provisions binding upon our heirs, legal representatives and/or administrators.

The undersigned hereby grant the firm of Roylance, Abrams, Berdo & Goodman the power to insert on this assignment any further identification which may be necessary or desirable in order to comply with the rules of the United States Patent and Trademark Office for recordation of this document.

IN WITNESS WHEREOF, I have hereunder set my hand and seal this 3rd day of January, ~~1999~~ 2000.

Sigmond A. Berdo
Witness

John C. Mears
John C. Mears

IN WITNESS WHEREOF, I have hereunder set my hand and seal this 3rd day of January, ~~1999~~ 2000

Sigmond A. Berdo
Witness

Gary E. Korzeniowski
Gary E. Korzeniowski

IN WITNESS WHEREOF, I have hereunder set my hand and seal this 7th day of JANUARY, ~~1999~~ 2000

Sigmond A. Berdo
Witness

William R. Lewis, Jr.
William R. Lewis, Jr.

IN WITNESS WHEREOF, I have hereunder set my hand and seal this 3rd day
of January, ~~1999~~ 2000

Lyne O'Brien
Witness

Ly K. Peang-Meth
Ly K. Peang-Meth

☒ Check for \$ 40.00
☐ Specification _____ pgs. _____ claims
☐ Combined Decl., Petition & Power
☒ Assignment 1 Form PTO-1619A
☐ Drawings _____ Sheets ☐ Formal ☐ Informal
☐ Small Entity Statement
☐ Claim for Priority & ☐ Document
☐ Information Disclosure Statement
☐ Trademark Application & _____ Specimens
☐ Rule 53(b) Appln. ☐ Rule 53(d) Appln. (CPA)

☐ Amendment ☐ Response

☐ Notice of Appeal

☐ Brief ☐ Req. Oral Hearing

☐ Issue Fee Transmittal

☐ Trademark Renewal Application

☐ Decl. of Use ☐ 8 ☐ 15

☐ Petition to Extend _____ mos./days

☐ Completion of Application

☐ _____

☐ _____

☐ Due Date Not Related To Response

62217

ROYLANCE, ABRAMS, BERDO & GOODMAN, L.L.P.
1300 19TH STREET, N.W., SUITE 600
WASHINGTON, DC 20036

CITIBANK
CITIBANK, F.S.B. 1-800-926-1067
P.O. BOX 18967
WASHINGTON, DC 20036-0967
15-7011/2540

01/16/2001

THE
ORDER OF Commissioner of Patents & Trademarks

\$ \$40.00

DOLLARS

Forty Dollars and 00/100*****

Commissioner of Patents & Trademarks
Washington,,DC 20231

Alfred N. Goodman
AUTHORIZED SIGNATURE MP

⑈062217⑈ ⑆254070116⑆ ⑈6671 1592⑈

Security features Details on back.

**RECORDATION FORM COVER SHEET
PATENTS ONLY**

40999

TO: The Commissioner of Patents and Trademarks: Please record the attached original document(s) or copy(ies).

Submission Type

- ☒ **New**
- ☐ **Resubmission (Non-Recordation)**
Document ID#
- ☐ **Correction of PTO Error**
Reel # Frame #
- ☐ **Corrective Document**
Reel # Frame #

Conveyance Type

- ☒ **Assignment** ☐ **Security Agreement**
- ☐ **License** ☐ **Change of Name**
- ☐ **Merger** ☐ **Other**
- U.S. Government**
(For Use ONLY by U.S. Government Agencies)
- ☐ **Departmental File** ☐ **Secret File**

Conveying Party(ies)

- ☒ **Mark if additional names of conveying parties attached**
- Execution Date
Month Day Year
- Name (line 1) 01 03 00
- Name (line 2)

Second Party

- Execution Date
Month Day Year
- Name (line 1) 01 03 00
- Name (line 2)

Receiving Party

- ☐ **Mark if additional names of receiving parties attached**

- Name (line 1)
- Name (line 2)
- Address (line 1)
- Address (line 2)
- Address (line 3)
- City State/Country Zip Code
- ☐ If document to be recorded is an assignment and the receiving party is not domiciled in the United States, an appointment of a domestic representative is attached. (Designation must be a separate document from Assignment.)

Domestic Representative Name and Address

Enter for the first Receiving Party only.

- Name
- Address (line 1)
- Address (line 2)
- Address (line 3)
- Address (line 4)

FOR OFFICE USE ONLY

Correspondent Name and Address

Area Code and Telephone Number (202) 530-7371

Name Joseph J. Buczynski

Address (line 1) Roylance, Abrams, Berdo & Goodman, L.L.P.

Address (line 2) 1300 19th Street, N.W., Suite 600

Address (line 3) Washington, D.C. 20036

Address (line 4)

Pages

Enter the total number of pages of the attached conveyance document including any attachments.

6

Application Number(s) or Patent Number(s)

☐ Mark if additional numbers attached

Enter either the Patent Application Number or the Patent Number (DO NOT ENTER BOTH numbers for the same property).

Patent Application Number(s)

09/400,320

Patent Number(s)

If this document is being filed together with a new Patent Application, enter the date the patent application was signed by the first named executing inventor.

Month Day Year

Patent Cooperation Treaty (PCT)

Enter PCT application number
only if a U.S. Application Number
has not been assigned.

PCT PCT PCT
PCT PCT PCT

Number of Properties

Enter the total number of properties involved.

1

Fee Amount

Fee Amount for Properties Listed (37 CFR 3.41): \$ 40.00

Method of Payment:
Deposit Account

Enclosed ☒

Deposit Account ☐

(Enter for payment by deposit account or if additional fees can be charged to the account.)

Deposit Account Number:

18-2220

Authorization to charge additional fees:

Yes ☒

No ☐

Statement and Signature

To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document. Charges to deposit account are authorized, as indicated herein.

Joseph J. Buczynski

Name of Person Signing

Signature

Date

01/16/01

FORM PTO-1619C
Expires 06/30/99
OMB 0651-0027

**RECORDATION FORM COVER SHEET
CONTINUATION
PATENTS ONLY**

U.S. Department of Commerce
Patent and Trademark Office
PATENT

Conveying Party(ies)

☐ Mark if additional names of conveying parties attached

Enter additional Conveying Parties

Name (line 1) William R. Lewis, Jr.

Execution Date
Month Day Year

01 07 00

Name (line 2)

Execution Date
Month Day Year

01 03 00

Name (line 1) Ly K. Peang-Meth

Name (line 2)

Execution Date
Month Day Year

Name (line 1)

Name (line 2)

Receiving Party(ies)

☐ Mark if additional names of receiving parties attached

Enter additional Receiving Party(ies)

Name (line 1)

Name (line 2)

Address (line 1)

Address (line 2)

Address (line 3)

City

State/Country

Zip Code

Name (line 1)

Name (line 2)

Address (line 1)

Address (line 2)

Address (line 3)

City

State/Country

Zip Code

☐ If document to be recorded is an assignment and the receiving party is not domiciled in the United States, an appointment of a domestic representative is attached. (Designation must be a separate document from Assignment.)

☐ If document to be recorded is an assignment and the receiving party is not domiciled in the United States, an appointment of a domestic representative is attached. (Designation must be a separate document from Assignment.)

Application Number(s) or Patent Number(s)

☐ Mark if additional numbers attached

Enter either the Patent Application Number or the Patent Number (DO NOT ENTER BOTH numbers for the same property).

Patent Application Number(s)

Patent Number(s)

